



TERMS & CONDITIONS INTERGLASS LOYALTY PROGRAM

1. Program Overview

The Interglass Loyalty Program ("Program") is a benefits program offered by Interglass Corp. ("Interglass", "Company") to eligible customers.

The Program is designed to:

Recognize customer purchasing activity and engagement and strengthen long-term commercial relationships

Participation in the Program is subject to these Terms and Conditions.

2. Eligibility

Customers must maintain an active account with Interglass.

Interglass reserves the right to approve, deny, or revoke participation at its sole discretion.

Participation in the Program requires customers to maintain their account in good standing, including timely payments and no outstanding overdue balances at the time of evaluation.

3. Program Tiers

3.1 Silver Tier

Customers who meet the defined purchasing threshold for Silver status will receive:

Up to 15% discount on Glazing Supplies & Glass Hardware

Up to 10% discount on Single Lites

Additional Program benefits may include subject to applicable conditions:

Glass sample shipments (\$0), subject to availability and approval.

Hardware and glazing tool sample shipments (\$0), limited to one sample unit per product, subject to availability and approval.

Eligibility to progress toward Gold status

3.2 Gold Tier

Customers who meet the defined purchasing threshold for Gold status will receive:

Up to 15% discount on Glazing Supplies, Hardware & Single Lites

Additional Program benefits may include, subject to applicable conditions:

Glass sample shipments (\$0), subject to availability and approval.

Hardware and glazing tool sample shipments (\$0), limited to one sample unit per product, subject to availability and approval.

Splitting services (\$0), subject to operational capacity and eligible products.

Transfer fee (\$0), where applicable.

Re-stocking fee (\$0), where applicable.

Important:

Benefits are not guaranteed for all products or transactions

4. Qualification & Progression Criteria

Customer tier qualifications are based on total purchase volume accumulated during the previous calendar year period, from January 1 through December 31. Tier eligibility is determined as follows:

Silver Tier: Customers who purchased \$250,000 or more during the previous year.

Gold Tier: Customers who purchased \$500,000 or more during the previous year.

Purchase volume calculations include qualifying transactions only, as defined by Interglass, and are subject to review at each evaluation period.

Evaluation period: Customer status is assessed each January following the close and evaluation of the previous calendar year. Status adjustments, including upgrades or downgrades, will be based on the customer's purchase activity during the applicable evaluation period.

Customers may:

Upgrade to a higher tier when thresholds are met,

Be downgraded if activity falls below required levels.

5. Benefits & Limitations

Discounts apply only to selected product categories, including but not limited to:

Glazing supplies

Hardware

Single lites

Benefits:

Are non-transferable

May not be combined with other promotions unless explicitly stated

May vary based on location, availability, or commercial conditions

Interglass reserves the right to modify eligible products at any time.

6. Exclusions

The program does not apply to:

Custom negotiated contracts

Special pricing agreements

Project-based pricing

Freight, logistics, or delivery services

Taxes and additional applicable fees

7. Status Review & Expiration

Customer tier qualifications are based on total purchase volume accumulated during the previous calendar year period, from January 1 through December 31.

Interglass may:

- Adjust, Upgrade, Or Downgrade Customer Status;
- Update Applicable Benefits Accordingly; And
- Notify Customers Of Any Changes.

Interglass reserves the right to evaluate and approve tier upgrades at its sole discretion whenever deemed appropriate.

8. Program Communications

By participating in the Program, customers agree to receive:

- Program-related communications
- Updates and notices
- Operational and promotional emails
- Customers may opt out of marketing communications; however:
- Important program-related communications may still be sent.

9. Program Modifications

Interglass reserves the right to:

- Modify Program structure
- Update benefits or qualification thresholds
- Add or remove tiers
- Terminate the Program at any time
- Interglass will provide notice of material changes when reasonably possible.

10. Termination of Participation

Interglass may suspend or terminate participation in the Program if:

- Misuse or abuse of Program benefits
- Outstanding payments or account delinquency
- Breach of commercial terms
- Suspected fraud or improper conduct

11. Limitation of Liability

To the fullest extent permitted by applicable law:

Interglass shall not be liable for:

- Indirect, incidental, or consequential damages
- Loss of revenue or profits related to Program participation
- Changes, suspension, or termination of Program benefits

12. Legal Compliance (United States)

This Program is governed by:

- Applicable federal laws of the United States

- State laws in jurisdictions where Interglass operates, including but not limited to:

 - Florida

 - Texas

 - Georgia

Nothing in this Program shall be interpreted as:

- A contractual obligation to provide fixed pricing

- A guarantee of future discounts or benefits

13. Force Majeure

Interglass shall not be responsible for delays or failure to provide Program benefits due to:

- Supply chain disruptions

- Transportation or logistics limitations

- Natural disasters

- Labor disputes

- Or other events beyond Interglass's reasonable control.

14. Acceptance of Terms

Participation in the Interglass Loyalty Program constitutes full acceptance of these Terms and Conditions.